

PeakZip Client Information

Firstly, thank you for booking on to or enquiring about our zipwire activity session. If you have any questions about what you need or what is involved during the activity and you cannot find the answers in this document, please do not hesitate to email info@peakinstruction.com or call Pete on 07812038233.

What does to activity involve?

Over the course of the session, you will get to have a go at 3 of our zip wire crossings located in our woodland near Whaley Bridge. There is a short introductory zip first and two 50m zips which make up the main activity time. You will get at least one go on each zip but we will endeavour to have more than one go on a longer zip where possible in the time available. If for any reason one of our ziplines is not available for use on the day, you may only do two zips, but you will get more goes on those two instead. Two of our zips are crossings which are self-powered and the third is a steeply descending cable, controlled from the top by our instructor.

After meeting your instructor at the car park, you will walk 200m up to the main camp area where you will kit up and do your first challenge. Over the next hour you will need to walk approximately 200m around the woods on steep and rough ground. Once finished, you will then need to walk back to your car.

You will need to wear a helmet and harness during the activity. You must contact us at the time of booking if your body dimensions (with clothing) lay outside any of the following figures as we may need to source other equipment before your booking date.

Head diameter (with hair): 48cm to 61cm (19 to 24 inches)

Waist: 60cm to 120cm (24 to 48 inches)

Leg width at thigh: 42cm to 66cm (16 to 26 inches)

There is a 120kg upper weight limit on this activity.

What timings do I need to know?

You will have booked onto a specific time slot when you paid. You need to be at our car park and ready to leave your vehicle for this start time. Please arrive around 15 minutes before your start time to make sure you are ready and the session can start on time. If you are running late and may not get to us on time, it is important to call the number at the top of the page so that the instructor can be informed and you can be given directions or instructions on what to do if you arrive late. We will wait for up to 10 minutes after the start time but after that, your activity will begin without you. If you arrive late, you will be able to join in so long as you arrive before the kit up and first activity brief has been completed (30 minutes after start time). After that we reserve the right to not allow you to join the group, who will already be well into their activity.

The activity will run until approximately 2 hours after the scheduled start time. You are welcome to stay a little longer and enjoy our woodland but are asked to have taken your vehicle out of our car park within half an hour of finishing in order to make room for the next group which will be due to arrive.

Where do we meet?

Our site is known as Walker Brow Woods and is on Macclesfield Road in Whaley Bridge. You can walk here from the village, local bus stops or come in a car. If using a sat-nav to find us, you should stop using it once you are on Macclesfield Road and rely on the written instructions instead. The sat-nav will take you onto the wrong lane (private road) and you won't be able to access the woodland from there.

When at the car park, please park neatly and close to other vehicles as we have limited space available. Please do not block access to the track or gate and do not park outside the houses adjacent to our gate. If there are space issues, our instructor will give you parking instructions when you meet them.

[Click](#) for Google Maps.

For sat nav users, the closest house is at the following address:

197 Macclesfield Rd, Whaley Bridge, Derbyshire, SK23 7DR

Please note this is not our address and will not bring you to our entrance turn in, just to the right area.

If approaching from Whaley Bridge on Macclesfield Road, follow the road uphill, round a tight left-hand bend. Drive slowly here please, as the turning is very quickly upon you and you should indicate left as you are coming around the bend to give notice to the cars behind. Just before the 50mph sign, turn left onto a gravel lane, where 2 domestic garages are visible.

If approaching from Kettleshulme direction, turn right onto the gravel pull in immediately after the 30mph speed limit signs as you enter Whaley Bridge, before the sharp right-hand bend.

There should be an orange coloured, Peak Instruction sign on the verge by this turn in in. Go onto the gravel driveway the past 2 white-doored garages and right, through our gate. Park inside the gate here and await your instructor.

What do I need to bring?

You should dress as appropriate for the weather on the day. When the weather is bad we recommend full waterproofs and plenty of warm layers. If the weather is very hot, please can you still wear full length trousers to protect your legs from cuts and scratches as we move through the woods. Shorts are not really appropriate.

You must wear shoes that fully cover your feet. Sandals, flip-flops or crocs will not be permitted. Walking boots, trainers with good tread or snug-fitting wellingtons are appropriate.

If you have long hair, please have it tied back for the activity.

Bring as little else with you as possible, as it will need to be carried with you on the activity or left in your car. Make sure valuables are well hidden.

Bring any medication you normally carry with you when away from home, e.g. asthma inhalers, epi-pens etc...

Facilities

None, it's a woodland! There is a very basic toilet area but nothing else in our natural site.

Info in a nutshell

- Please be there 15 minutes before your start time.
- Please wait to be met in the car park.
- Please wear appropriate clothing and good shoes.
- Please bring medication.
- Please bring a hair tie for long hair.
- Please have fun!

See you there!

Frequently Asked Questions

Can I bring a camera or helmet-cam?

Sure thing! We don't have camera mounts on our helmets but you can use an elastic head cradle if you have one.

Can I bring a snack or drink?

Sure thing, but you'll need to have it in a small bag which fits on your back and keeps your hands free and pockets empty.

Cancellation Policy

Our full terms and conditions, including data protection information, can be viewed on our website;

www.peakinstruction.com

We will only cancel the activity as a very last resort. This may for example happen when there are weather conditions on the day that make it unsafe to run the activity. We will offer you a new date or refund your booking.

Once you have booked, we will only refund any places cancelled if we are able to resell your places on that activity slot. If you do not turn up for your activity slot, we will not refund you. If you arrive very late you may not be allowed to take part as your group will have already begun and to do so will disrupt and reduce their time on the activity session. In this case, you should expect to miss your activity and lose your activity fee.