

Gift Voucher Terms & Conditions

1. Value

1.1 Where the value of a Gift Voucher is not indicated on the voucher itself (i.e. booking title only), a confirmation of the value by e-mail or postal receipt will be sent to the person who paid for the voucher.

1.2 The Gift Voucher value cannot be refunded. In the event of an increase in value being required then we will issue a new, unique voucher once the original has been returned to Peak Instruction along with any additional payment.

1.3 In the event that the Gift Voucher value does not meet the full cost of the intended activity or booking the remaining cost is payable by the redeemer (yourself) upon booking.

1.4 In the event that the Gift Voucher value exceeds the full cost of the intended activity or booking the balance will be returned to you in the form of another Gift Voucher.

2. Ownership

2.1 The Gift Voucher is issued to the named individual or group (you). We must be contacted if you intend to change the ownership of the voucher.

2.2 All changes are at the discretion of Peter Knight at Peak Instruction.

2.3 Additional people and/or activities may be added to any booking made using the Gift Voucher but may require additional fees. Subject to the availability of places/activities.

3. Redemption

3.1 When attending a public course, book via our email address giving your voucher number. A voucher must be handed in to the instructor running the activity at the start of the course or posted in advance. Photocopies, scans or any other reproductions will not be accepted.

3.2 When redeeming a voucher for a private booking, please contact us with your voucher number. We do not need to see your physical voucher.

3.3 Bookings must be arranged for dates when we are available unless the voucher is redeemed against a pre-organised course.

3.4 Vouchers which have expired are no longer valid.

4. Refunds

4.1 Vouchers are non refundable and have no cash redemption value.

4.2 Cancellations and re-bookings are dealt with in accordance with the Peak Instruction Terms & Conditions.

5. Exchange

5.1 A voucher can be exchanged for another voucher with a different course title or increased value providing any increase in value is paid for and the original voucher is first returned to us.

6. Business Terms

6.1 These Gift Voucher Terms & Conditions are in addition to the Peak Instruction Terms & Conditions displayed on the website www.peakinstruction.com.

End

2018